contexture®
Creating connections. Improving lives.

Notice of Health Information Practices

Contexture is a nonprofit that helps doctors and care teams securely share health information to improve care through a Health Information Exchange (HIE). Learn more about Contexture and the HIE at contexture.org.

This Notice explains how your health information may be shared through Contexture's HIE, and the rights you have.

What health information is shared?

Your health information may be shared through the HIE. This includes information that identifies you and relates to your health care that is collected, created or received by a health care provider or health plan. For example:

- Hospital records
- Medical history
- Medications
- Allergies
- Lab test results
- Radiology reports
- Clinic and doctor visit information
- Health plan enrollment and eligibility
- Other information helpful for your treatment

Who can view your health information and why?

Your information may be shared for the following purposes and with the following types of people:

- **Treatment, payment, and health care operations.** Your doctors, health plans, and their trusted partners—like accountable care organizations (ACOs), clinically integrated networks (CINs), and quality improvement groups—may access your information to coordinate your care, manage benefits, improve quality, and support population health.

- **Public health, medical examiner, and organ donation activities.** Public health agencies, medical examiners, coroners, and organ procurement organizations may access your information for approved purposes like disease tracking, death investigations, and organ or tissue donation, as allowed by law.

Contexture may also share your information as required or allowed by law or with your written permission (for example, if you authorize a life or disability insurer to access your records). We may also exchange information for the same purposes described above through trusted national networks that follow strict privacy and security rules.

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For more details, see our HIE Permitted Purposes Policy in the HIE Participant Manual located in our resource page on https://contexture.org

What about sensitive health information?

Participants in the HIE are responsible for sharing your health information with Contexture only if they have permission to do so under the laws that apply to them. Contexture's policies limit sharing of certain sensitive records.

For substance use disorder (SUD) records protected by federal law (42 CFR Part 2), Contexture will share them only:

- if you have given written consent, or
- in the event of a medical emergency, or
- as otherwise permitted by Part 2.

If it's not possible to separate SUD records from other data, we apply the stricter privacy protections to all of it.

Your rights

You have the following rights regarding your individually identifiable health information in the HIE:

- **Opt out.** You can choose not to have your information shared through the HIE. (In limited situations, your information may still be shared if required by law.) To opt out, ask your doctor or other health care provider for an Opt-Out Form.
    - If you opt out, your information will not be shared through the HIE—including in an emergency—unless a law requires the sharing. You can opt back in at any time.
    - **If you do nothing, your information may be securely shared through the HIE.**
    - **Arizona residents' right to opt out is protected by Article XXVII, Section 2 of the state constitution.**
- **Request a copy.** You can ask your doctor or other health care provider for a copy of your health information shared through the HIE.
- **Request a correction.** If something is wrong, you can ask your doctor or other health care provider to correct it and send the update to the HIE.
- **Request an accounting of disclosures.** You can ask your doctor or other health care provider for a list of who has viewed your information through the HIE.